

SAFIR PROJECT LAUNCH

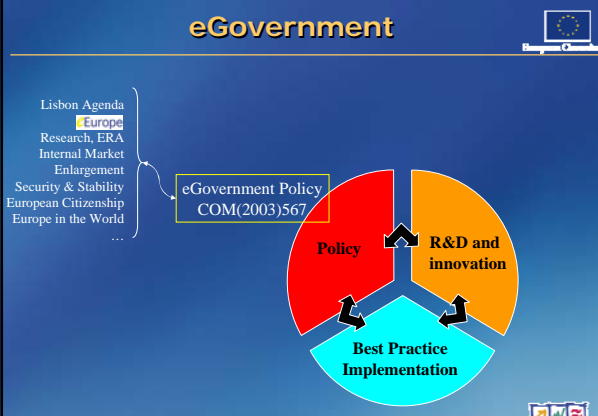
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eGovernment and Safir in the European research FP6 - IST programme

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eGovernment




Lisbon Agenda
Europe
Research, ERA
Internal Market
Enlargement
Security & Stability
European Citizenship
Europe in the World
...

eGovernment Policy
COM(2003)567

Policy

R&D and innovation

Best Practice Implementation




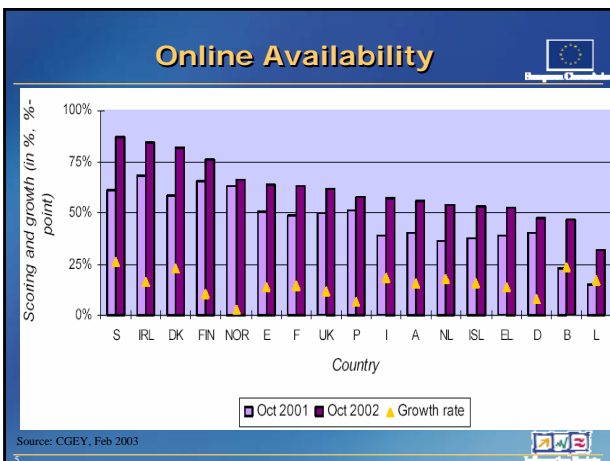
Public sector is challenged to...

- Help boost economic growth and innovation
- Cut red tape, eliminate queues, high quality services,...
- Close the democratic deficit, restore democratic ownership
- Cope with demographic change, e.g. ageing, immigration
- Safeguard liberty, justice, security
- Deepen internal market and convergence in enlargement
- Optimize multi-level governance (local...regional ...national...European...international)
- And...all of this within tight budgets...lean yet attractive...



Role of eGovernment

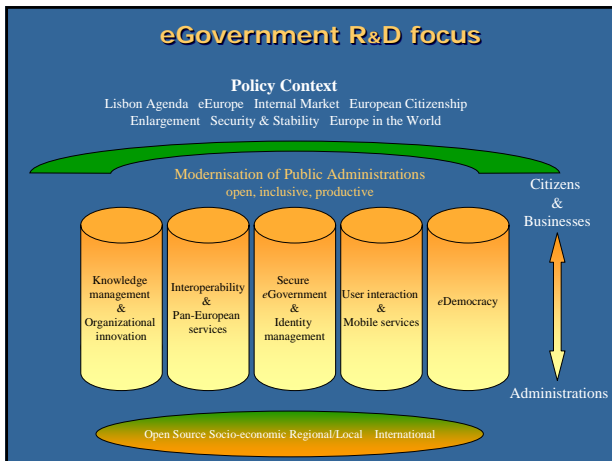
- Enabling public administrations to better cope with these challenges and to implement good governance
- Enabling a public sector which is:
 - Open and transparent – accountability
 - Inclusive - at the service of all
 - Productive – maximum value for taxpayers money

Council of Ministers confirmed and reinforced the eGovernment roadmap (20 Nov 2003)

- Pan-European services: demand study; pilots; interoperable European authentication
- Identifying remaining legal and regulatory barriers in Member States and at European level
- Strengthening innovation: pooling excellence, expertise centers, reinforced research collaboration
- Reinforced coordination between EU programmes
- Guidance for access to finance and modalities
- Expenditures, economics, usage-based indicators
- Best practice framework





Implementing eGovernment policy: Best Practice Framework

Accelerate and create synergies for best practice exchange in eGovernment as part of eEurope

Possible elements:

- BP (Best Practice) Description Template
- BP Assessment: criteria, methodologies, tools
- BP Transfer Tools: legal, technical, skills, organizational, funding, expertise
- BP Label: for events, cases, ...
- BP Cases: knowledge base of cases and analysis
- +
 - Link to other BP Exchange initiatives: information, cases, expertise, actions
 - Link to BP Events: European, National, Regional/Local + International: Public & Private sector

... provided there is added value at European level...

- Not a funding program but a supportive framework
- Indicative timing: consultation in Feb 2004; launch support action in May 2004

✓ Workshop on best practice in eGovernment and enlargement, begin March

FP6 projects from Call 1

- GUIDE: identity management
- TERREGOV: one-stop integration platform
- EMAYOR: security levels administration-citizen
- COSPA: open source for office productivity
- HOPS: inclusive access with voice technology
- USEMEGOV: mobile eGovernment
- INTELCTITIES: open cross-border platform
- FLOSSPOLIS: open source study
- QUALEG: automatic handling citizen queries
- ONTOGOV: semantics for life-cycle design of public services
- **SAFIR: multimodal, multilingual, voice interaction**
- EUSER: benchmarks in eGovt, eHealth

Summary

- World-class public administrations, supported by eGovernment, are key for the Lisbon strategy
- eGovernment policy framework, with strong political support
- Roadmap towards widespread eGovernment in Europe, realizing more benefits in Europe, strengthening innovation
- Policy - good practice/ implementation - innovation: maximizing benefits, reality check, preparing for future

eGovernment: a key priority in the EU

Summary of Actions

- 12-13 Feb: eDemocracy seminar Brussels
- Feb: Good practice framework - public comments
- March: eGov't - Enlargement - Good practice workshop
- Feb-May: R&D workshops
- May-Sept: Call 3 IST programme
- End 2004: Call 4 IST programme
- Expected also:
 - eGovernment identity management
 - local & regional interoperability study
 - legal issues in eGovernment action
 - economics of eGovt / new indicators study

More...

eGovernment research website

europa.eu.int/europe → eGovernment

(or search for "egovernment research")